EVALUATING THE CLOUD

Computacenter carries out Cloud Maturity Assessment at HUK-COBURG Versicherung

HUK-COBURG

SERVICES
- Strategy & Advisory

BUSINESS IMPACT
- Prioritised list of areas for action for cloud adoption
- Recognition of cloud as a viable operating model for HUK-COBURG

OBJECTIVE

HUK-COBURG, Germany's biggest car insurer, has been exploring the complex issue of cloud computing for years. It conducted an extensive conceptual assessment and use-based evaluation of cloud solutions in 2013. This was followed by proofs of concept (PoCs), covering private cloud, self-managed and on premise. The success of these initial PoCs led to the evaluation of further cloud delivery models and service customisations (IaaS versus SaaS) as well as the cloud readiness of the HUK organisation and technology. To effectively assess its cloud readiness, the insurer needed an objective and multi-vendor service provider who could conduct a situation and SWOT/GAP analysis for HUK-COBURG as part of a cloud maturity assessment (CMA).

SOLUTION

Following extensive research and a multi-stage selection process HUK-COBURG partnered with Computacenter. Computacenter conducted a multi-level CMA using standardised guidelines and questionnaires for a series of interviews. All areas of IT were assessed, covering regulations, concepts, technologies, tools, processes, know-how and roles, and any changes that may be needed in order to optimise services. The assessment included an evaluation of cloud providers, including those specific to HUK-COBURG. Computacenter also provided recommendations for action which were prioritised based on a target performance for HUK-COBURG alongside comparison with empirical data from Computacenter and averages from other customer CMAs.

OUTCOME

As a result of the cloud maturity assessment, HUK-COBURG now has a SWOT/GAP analysis of its cloud maturity together with prioritised areas for action. It also has access to an evaluation of cloud providers relevant to HUK. Cloud is now an accepted operating model for HUK-COBURG with initial public cloud use cases being implemented.

"We were convinced by Computacenter's manufacturer independence, the modular process and the proven expertise of its consultants."

**Dr. Michael Weiß,
Operations Coordinator, IT
HUK-COBURG.**